

## Priddy Parish Council Email Addresses / Website

The Council has been experiencing problems with receiving emails through the Krystal website host, as well as problems connecting to the Krystal through Wix.

### Alternatives

One option would be to use .org addresses for chair and clerk with Wix and to take up another service through the .co.uk domain to service other councillor emails.

- I thought the ownership of the Wix site had been transferred to the clerk, but it seems to still be with Michelle. I don't know whether she bought a discounted start-up package with Wix. In December 2024 we will come to the end of our Wix three year package. By comparison, Pilton Parish Council pays £114 annually for a premium Wix account.
- Not having ownership, combined with another SSL certificate failure, means that it is currently difficult for me to get quotes from Wix. However, Pilton Parish Council pays £110.40 net annually for two generic mailboxes.

Another option would be to migrate the entire package to Parish Online - excellent support, .gov.uk address, (which otherwise is an expensive option although is recommended for local authorities), migration all handled by Parish Online. More information and demo website can be [viewed here](#).

### Option 1 - remain as current

		Net Amount
Krystal	Hosting to Jan 2024	99.99
Krystal	.org domain to Jan 2024	11.99
Wix	3-year plan to Dec 2024	126.00 possibly 114 annually
Wix	.co.uk domain to Dec 2024	27.00
<b>TOTAL</b>		<b>180.90 / 252.98</b>

### Option 2 - remove Krystal - purchase alternative email addresses

		Net Amount
Wix	Annual hosting	114.00
Wix	.org Domain	27.00
Wix	.co.uk Domain	27.00
Wix	2x mailboxes thru' .org domain	110.40?
Namecheap	5x mailboxes through .co.uk domain	36.23 first year 59.34 thereafter
<b>TOTAL</b>		<b>314.63 / 337.74</b>

### Option 3 - migrate to Parish Online

		Net Amount
Parish Online	Migrate entire package including up to 20 mailboxes to .gov.uk domain	315.00 with discount as early enquirer
<b>TOTAL</b>		<b>315.00</b>